

USING RECYCLED WATER SAFELY

What can I use recycled water at Canterbury Estate for?

- ✓ Toilet flushing
- ✓ Garden watering, including vegetable gardens
- ✓ General outdoor uses, such as car washing
- ✓ Irrigation of pasture, human food crops and non-food crops
- ✓ Livestock (except pigs) and pet drinking water
- ✓ Firefighting and fire protection systems
- ✓ Ornamental ponds and water features, that are not used for swimming

What can't I use recycled water at Canterbury Estate for?

- ✗ Drinking (human)
- ✗ Cooking or other kitchen purposes
- ✗ Bathing or showering
- ✗ Filling swimming pools or spas
- ✗ Children's water toys
- ✗ Any and all uses involving contact with pigs

Do I have a choice?

All customers in Canterbury Estate will be connected to the recycled water network.



Contact Coliban Water

GENERAL ENQUIRIES > 1300 363 200

CUSTOMER COMMUNICATION ASSISTANCE IS AVAILABLE FOR

Non English speaking customers > 13 14 50

Speech and hearing impaired customers > 13 36 77

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Recycled Water at Canterbury Estate





As our population grows, so does the demand on our water supply. Our recycled water network includes some housing estates in the Bendigo area, including Canterbury Estate.

Recycled water is a great alternative for many household uses to save drinking water supplies.



For more information on recycled water, visit our website at www.coliban.com.au or contact our Customer Support Team on 1300 363 200.

What is recycled water?

Recycled water is high quality water that has been filtered and purified using the most advanced treatment technology in the world. It is delivered through a separate purple pipe system with its own purple meters and connection points.

In Bendigo, it is already used at sites such as Rosiland Park, Queen Elizabeth Oval and other sporting ovals. A number of local primary schools are also connected to the recycled water pipeline.

How safe is recycled water?

Class A water is a safe and high quality water source that meets strict quality guidelines. It is produced using advanced treatment processes that are carefully controlled and monitored by the Department of Health and Human Services and EPA Victoria. Although recycled water has been treated to very high standards and is safe for human contact, it is not permitted for personal uses, including drinking, cooking or bathing.

Where will it come from?

Recycled water is produced by the Bendigo Recycled Water Factory at the Bendigo Water Reclamation Plant in Epsom and is treated to what is referred to as 'Class A' water.

How much will recycled water cost?

The access charge for recycled water is half the access charge for potable (drinking) water. The per kilolitre charge is 75% of the per kilolitre charge of potable water.

Pricing information is available on our website in our Schedule of Fees and Charges.



Will my recycled water be on the same bill as my drinking water?

Yes. You will receive one bill with different details for drinking water use and recycled water use.

What are my responsibilities when recycled water is connected to my house?

- › Maintain appropriate signs above your recycled water taps, ensuring that they are easy to see and read. It is your responsibility to replace any missing or damaged signs.
- › Inform visitors and family members about the appropriate uses of recycled water.
- › Ensure that all plumbing work on your property is carried out by a licensed plumber and that they are aware that your property is connected to recycled water.
- › Use approved recycled water taps with removable handles to prevent children accidentally misusing recycled water. Remove the recycled water tap handles when not in use to safeguard from theft.
- › Perform an annual cross connection check.